

# COVID-19

NMP is following the rapid development of the global outbreak of the COVID-19 virus very closely. Our priority is to ensure the welfare of our staff so that smooth and efficient running of our business-critical functions and underlying processes may continue.

That means that we aim, in all circumstances, to successfully operate to ensure that our customers are confident that their licensing agreements with DSPs or other stakeholders are enforced in an appropriate way so that music sale/usage continues to be reported and processed in a timely and qualitative manner, enabling on-time distributions to rightsholders.

In response to any questions from our customers or other stakeholders, NMP can confirm that the current situation has in so far had no impact on our staff or business operations. All staff located in Denmark and in the UK work efficiently from home with adequate equipment to do so. A very limited number of staff are present in the Danish office.

NMP is currently working on a specific Business Continuity Management Plan geared towards the global epidemic. However, a number of proactive measures have already been taken place ensuring the continuous operation of our business. At this point this includes:

- NMP is preparing different scenarios for possible increased employee absence due to serious illness.
- NMP is preparing for scenarios for possible interruptions in stakeholder interactions (e.g. lack of or late reporting on music usage)
- NMP is preparing for scenarios for possible disruptions at its key vendor collaborators (e.g. IT vendors)
- NMP is considering a deployment freeze on all non-essential and non-critical system updates. This freeze period would last until further notice and be regarded as a precaution to ensure robust operations, reducing the potential for any additional risk to our customers and wider stakeholders.

As mentioned, NMP adopted strict access restrictions to our premises early on, preventing the virus from spreading. Extra hygiene measures have also been taken early on.

In addition, recommendations have been clearly communicated to NMP employees in line with WHO and local government (Danish or UK) advice, concerning all prevention measures and travel restrictions.

Finally, in these challenging times, our mission remains to ensure that we assist all our customers in an efficient and transparent formation of potential market changes.

NMP will inform customers and other stakeholders should matters require any further change.

